



MSC/03002/2020

25 March 2020

Dear Members,

In light of the latest situation surrounding the COVID-19 worldwide, it is important that we review what measures we need to take to protect our members and our staff in these challenging times.

It is during this difficult time that we must call on members to observe the **enhanced precautionary measures** that we have put in place to ensure that the Club remains a safe haven for all. Read on to understand the measures instated.

Temperature Screening

All members, visitors, boat crew members, vendors and staff are subjected to a mandatory temperature screening at the security post prior to entering the Club. All crew members living onboard their yacht are also required to submit their temperature screening record every morning to the Marina Office. Those who have a temperature of 37.5 degrees and above, will not be allowed into the Club and will be advised to seek medical attention immediately. We are asking all members and guests not to come to the Club if they feel unwell in any way whatsoever. We will also be asking all visitors if they have had **any** travel history in the last 14 days. We seek your cooperation and understanding in this matter. Members who do not declare their travel history and enter the Club within 14 days of returning home from overseas will be subject to disciplinary action.

Guest Registration

All Members' guests are required to register their visit at the security post prior to entering the Club. Members are requested to be vigilant in reminding their guests to do so. Guests found to have not been registered, will be asked to leave the Club immediately.

Safe Distancing Measures

In line with the latest MOH guidelines on safe distancing measures, we have cancelled all Club-organised events, banquet events and gatherings. The Club have also set a one-meter buffer between tables in all F&B outlets. As such, our Restaurants will have reduced capacity, we seek Members' co-operation that when full capacity is reached, we are unable to serve you. To further reduce the risk of local spread of Covid-19, the Government announced on Tuesday (March 24) a slew of additional safe distancing measures including the closure of all bars and entertainment venues such as cinemas, pubs, night clubs, theatres and karaoke outlets, Therefore our KTV room and Mess bar will be closed.

We also thank Members in advance for their understanding if service time is taking a bit longer than usual. We have also enhanced our table cleaning and housekeeping, using disinfectants even more frequently.

Increased Sanitisation

Common areas and contact surfaces, such as doors and handles, hand railings, elevator doors and buttons, furniture, reception counters, and restrooms, as well as all fixtures are disinfected frequently throughout the day. The Administrative Office workstation will be disinfected and clean daily by office staff. The equipment in the gym will also be disinfected every hour throughout the day and there will be thorough cleaning in the gym three times a day. Hand sanitizers are placed conveniently around the Club.

As part of our enhanced deep cleaning and sanitisation process, we have recently purchased a high-powered fogging machine that works by emitting a fine mist of disinfectant solutions that fills the room and settles on all surfaces.

This mist fogging offers reliable spraying of disinfectant solutions in a wide area, as well as those tiny and hard-to-reach places. With the powerful ultra-fine spraying, it can sanitise and disinfect an area quickly without direct surface contact. The alcohol-free fine mist disinfectant solution, which is child friendly, can effectively kills 99.99% of bacteria and viruses (more than 3,000 types of bacteria and viruses) and is 100% biodegradable.

Reminder on Personal hygiene

The Club has also put up signages around the Club reminding members to observe good personal and public hygiene and encourage social responsibility. By following these measures, one can help to reduce the risk of transmission of the virus and ensuring a safe environment for all Members and visitors of the Club.

Marina Lodge Booking

The Marina Lodge will not be allowed as an accommodation option for all Members and guests to serve the 14-day Stay-Home Notice (SHN). We respectfully request all Members and guests who have returned to Singapore from anywhere in the world within the past 14 days, not to visit the Club until you have cleared 14 days from your date of arrival in Singapore. The Club reserve the rights to reject any room bookings and stop any Members or guests from staying in the Marina Lodge. We seek your cooperation and understanding in this matter.

Accommodation for Malaysian Staff

Following new border restrictions implemented by the Malaysian government, many of the Club's operational staff were affected. As such, we have converted the Mahjong Room to a temporary housing for the Malaysian Staff to tide over this difficult period while ensuring all Club operations are not affected. The Nautica Ballroom 2 will be temporarily used for Members to play Mahjong and booking of the room is required at the Front Office. We seek your cooperation and understanding in this matter.

Stay Home Notice

The Ministry of Health (MOH) announced that, from 23 March 2020, 11.59pm, all short-term visitors (from anywhere in the world) will not be allowed to enter or transit through Singapore.

All Singapore Citizens, Permanent Residents, Long Term Pass holders returning to Singapore will be issued a 14-day Stay-Home Notice (SHN). They will have to provide proof of place where they will serve the 14-day SHN, for example a hotel booking covering the entire period, or a place of residence that they or their family members own.

We respectfully request all Members and guests who have returned to Singapore from anywhere in the world within the past 14 days, not to visit the Club until you have cleared 14 days from your date of arrival in Singapore.

Thank you to our Members

Finally, I would like to thank you, our loyal members for your trust and support for the Club and in keeping with the measures we are taking in keeping us all safe during these very challenging times. If you have any concerns, further thoughts or ideas, please feel free to get in touch with our GM.

Best Wishes,



Balakrishnan B
Commodore
Republic of Singapore Yacht Club.